



VETERAN DIRECTED CARE PROGRAM

Veteran Care Agreement: Community Care Provider Training Requirements

Veteran Care Agreement

Veteran Directed Care (VDC) providers are required to implement a Veteran Care Agreement (VCA), as authorized by the U.S Department of Veterans Affairs (VA) MISSION Act, to operate and receive reimbursement for the VDC program.¹ As described in Section D.9 and D.11, the VCA states that providers must complete certain online training courses offered by VA within 180 days of signing the VCA.²

VCA Training Requirement

Under the VA MISSION Act, VA requires VDC providers to complete the MISSION-identified training within 180 days of signing a VCA.³ The current required course includes VA's online *Community Care Provider Opioid Safety Initiative* for community care providers with opioid prescribing privileges. Additionally, VDC providers are highly recommended to complete the MISSION Act general overview course, *Community Care Provider – A Perspective for Veteran Care*.

Opioid Safety Initiative Training Course

Community care providers with opioid prescribing privileges with must receive and review the evidence-based guidelines for prescribing opioids established by the Opioid Safety Initiative of the VA.⁴ Additionally, VDC providers must complete VA's online *Community Care Provider Opioid Safety Initiative* training course.

Community Care Provider – A Perspective for Veteran Care

VDC providers are highly recommended to complete the *Community Care Provider – A Perspective for Veteran Care* which provides information on VA competency standards where VA has clinical expertise.

Accessing Required VCA Trainings

[VA's Community Care Provider Education and Training Resources](#) webpage provides information on educational opportunities for VA community providers. To access required VA trainings, VDC providers must create an account on the [VHA TRAIN website](#). Please [click here](#) learn how to create a VHA TRAIN account. Once you activate your VHA TRAIN account, you may access your account through the [VHA TRAIN log in page](#) to manage your profile and register for and launch the required VCA trainings.

Questions or concerns?

Please email the VDC Federal Technical Assistance team at veterandirected@acl.hhs.gov.

¹ VA MISSION Act Section 1703A.(b), Eligible Entities and Providers: <https://www.congress.gov/bill/115th-congress/senate-bill/2372/text>

² VA Form 10-10171, Veterans Care Agreement: <https://www.va.gov/vaforms/medical/pdf/vha%2010-10171-fill.pdf>

³ VA MISSION Act Sections 131 and 133: <https://www.congress.gov/bill/115th-congress/house-bill/5674/text>

⁴ VA/DoD Clinical Practice Guideline for Opioid Therapy for Chronic Pain: <https://www.healthquality.va.gov/guidelines/Pain/cot/VADoDOTCPG022717.pdf>